## ANNEX 9: CATEGORIES OF EVENTS WITH PENALTY POINTS

| | Description | Penalty Points |
|---|---|---|
| **1.** | – Service provider defaults concerning the safety and security requirements and rules of the kilometre charging system.<br>– Violation of the confidential nature of confidential information.<br>– Malicious default regarding the integrity, authenticity, confidentiality of information flows within the framework of the road pricing system. | **25** |
| **2.** | – Service provider defaults resulting in increased damage, hindrance or repair costs for the toll charger as a result of an occurring situation.<br>– Service provider defaults regarding the integrity and authenticity of information flows within the framework of the kilometre charging system.<br>– Violations of the kilometre charging regulations applicable on the service provider. | **5** |
| **3.** | – Service provider defaults, particularly but not exclusively concerning generally applicable or specifically applicable safety principles that resulted or may result in situations entailing risks, unsafe situations, bodily injuries and/or significant damage.<br>– Service provider defaults having the nature of an administrative negligence and that indicate a structural weakness in the service provider's process management.<br>– Non-compliance with any repair terms which are specifically agreed on relating to an established default. | **3** |
| **4.** | - Service provider defaults having the nature of an administrative negligence and that do not indicate a structural weakness in the service provider's process management. | **1** |

***